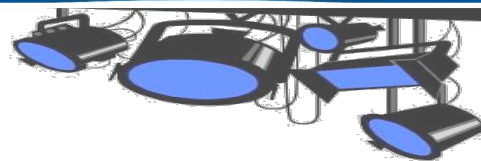


# Warren County Board of Developmental Disabilities Provider Agency Spotlight

In the  
Spotlight



January  
2020

## TruCare Provider Services

**How long has the company been in business?** TruCare Provider Services has been in business for 3 years.



**What is your agency's mission statement?**

TruCare Provider Services is committed to providing the highest quality of care for our individuals with developmental and intellectual disabilities by our exceptionally trained and caring, professional staff. At TruCare, our residential services are designed to meet the specific needs of each individual, providing them with the opportunity to lead both a meaningful and productive life and to become effective and integral members of their community. Our services are designed to foster independence, friendship and self-direction; as well as providing full support for physical and medical challenges. TruCare is a leading advocate for the rights of people with developmental disabilities and remains committed to the highest level of care in an enriching and quality-driven environment.

**Why did you start an agency?** The vision at TruCare is to provide such superior services that it calls for change in the industry. We hope to become the provider and employer of choice that will continue to lead the way with innovative ideas and techniques so that as a whole we can elevate together to better serve everyone.

**Where are you located?** TruCare is located at 4424 Carver Woods Drive, Suite 102, Blue Ash, Ohio 45242.



**What counties do you serve?** We currently serve Butler, Hamilton, and Warren Counties.

**How many individuals do you serve?** We serve 15 individuals, most of whom have behavior supports in place.

**What services and for what waivers do you provide?** We currently work with IO Waivers, Level 1 Waivers, SELF Waivers, and private pay.



**What recreational or social activities have your individuals been a part of?** Our individuals love social events and getting out into the community! We have had to be especially creative during this year due to the pandemic! We are so proud of our very own, Tangie Robertson, who won the Creativity Award at this year's DSP Appreciation Event for finding creative ways to keep our individuals we serve engaged and having fun! We have volunteered at dog shelters, had chili cook-offs, participated in the reverse parades at the County Board, and we have our lady's night weekly, but they are modified a bit with masks and socially distanced activities or done over Face Time. We like to have a community calendar of events for every individual we serve with activities that can be done within the month that they may like. We are sensitive to the budgetary restrictions of some of those we serve so we offer a wide variety of events.

**How many staff are employed with your company?** TruCare currently employs 30 staff.

**Are you accepting new individuals?** Yes, we are accepting new individuals.

For more information, contact:

Email: Kelly Lemuel - [klemuel@trucareproviderservices.com](mailto:klemuel@trucareproviderservices.com)

Phone Number: 513-201-5108

Administrative Office: 4424 Carver Woods Drive, Suite 102, Blue Ash, Ohio 45242

\*Please note: the WCBDD Provider Agency Spotlight is not an endorsement of any Provider Agency. Being featured in the spotlight is selected by a random process.