DODD Health and Welfare Alert – Infection Control 03/30/20

This alert provides critical information to direct support professionals about infection control, which is an important aspect of keeping providers and people with developmental disabilities healthy.

First Aid/CPR – Online Resource

American Red Cross Online Training Classes

Department of Labor – Wage and Hour Division Information

COVID-19 and the American Workplace

Electronic Visit Verification – Ohio Department of Medicaid/DODD Update

In a communication to DD providers, the Ohio Department of Medicaid announced several regulatory suspensions related to electronic visit verification (EVV). The following changes are effective immediately and apply for the duration of Ohio’s COVID-19-related state of emergency:

• New providers are no longer required to take EVV training and provide proof of completion in order to be certified. EVV training must be completed after the state of emergency is lifted in order for new providers to maintain certification.

• Providers are no longer required to capture client verification of visits to ensure proper social distancing during the COVID-19 response. The communication (linked below) provides steps on skipping that portion of the visit logging process.

• Exceptions in the EVV logging program requiring signatures and service verification will be temporarily deactivated as of March 31.

• No claims are being denied because of EVV at this time. ODM will use EVV and logged visits to help ensure that people continue to receive services throughout the COVID-19 response period and identify those who may not be receiving expected services.

You can read the letter from Medicaid to Providers here.

DODD Updated Service Authorization and Claims Submission Information Guidance

The Authorization Requirements Unchanged section was added to this guidance March 27, 2020.

Any services billed and paid in excess of what is authorized are subject to recovery.
It is important to remind providers, as well as county boards, that there have been no exceptions made to the requirements that services must be both necessary to ensure health and safety, as well as authorized through the person-centered planning process. System constraints should not be treated as a barrier to the authorization and delivery of needed services.

DODD strongly encourages county boards to continue to authorize services through the most expedient means available and to ensure that providers have confirmation of the frequency, scope, and duration of services authorized. County boards may continue to utilize DODD’s PAWS system to the extent that it can accommodate needed changes. If the county board is not able to use the PAWS system during this state of emergency, written confirmation of service authorization through email to the provider is recommended.

DODD plans to monitor spending throughout the state of emergency and also to conduct significant analyses after the state of emergency has concluded.

DODD will work closely with county boards to confirm that increases in spending that are revealed after the state of emergency has concluded were appropriately authorized. If incidents of billing for services that were not authorized by the county board are identified, providers will be required to submit adjustment claims to DODD, so that the payments for those claims can be recovered.

Failure of the provider to comply with the claims adjustments opportunity will result in further action being taken, up to and including referral to appropriate compliance and regulatory agencies.

You can read the full guidance here: [Guidance: Service Authorization and Claims Submission Information](#)

**Other Recent DODD Guidance**

- [Guidance: Expediting Background Checks for New DSPs](#)
- [Guidance: Certification Span Extensions for Upcoming Renewals](#)
- [Guidance: Non-Medical Transportation Providers](#)
- [Guidance: COVID-19 and HIPAA Disclosures to First Responders, Public Health Authorities](#)

**ALL DODD Guidance:** [COVID-19 Resources and Support](#)

**Medication Administration Classes**

The Academy of Direct Support Professionals is offering Initial Medication Certification and Insulin Initial Certification classes in April! All classes can be found at [https://www.academy4dsp.com/classes/](https://www.academy4dsp.com/classes/)

Extended Hearts Agency is offering Medication Administration Classes – Centerville and Lebanon; Contact Carmen Joiner at [info@extendedheartscorp.com](mailto:info@extendedheartscorp.com) or 937-287-7472 for details
Residential Community Care is offering Medication Administration classes via Zoom webcasts and then a 2 hour in person class; for more information please contact Tony Mitchell at 513-260-0602

**Webinar: Adult Day Services Order**

This [recorded webinar](#) discusses what the Ohio Department of Health's Adult Day Services order means for you and ways you can continue to be connected and engaged. Hear directly from DODD Director Jeff Davis, other DODD staff, and association leaders who are working diligently to find creative solutions during this state of emergency.

**Warren County Board of DD In-Person Classes Cancelled for April 2020**

This includes:
- 4/1/2020 - Transportation Workgroup
- 4/2/2020 - DSPaths Training
- 4/8/2020 - First Aid and CPR
- 4/16/2020 - DSPaths Training
- 4/21/2020 - Monthly Provider Meeting
- 4/22/2020 - Provider Certification Training

**Warren County Board of DD Website Resources**

A link to all updates and resources we send out can be found on the home page of the website or at: [https://warrencountydd.org/covid-19-wcbdd-resources-and-support](https://warrencountydd.org/covid-19-wcbdd-resources-and-support)

A link to resources for staying at home can be found on the home page of the website or at: [https://warrencountydd.org/sites/default/files/At%20Home%20Resources%203_30.pdf](https://warrencountydd.org/sites/default/files/At%20Home%20Resources%203_30.pdf)

*Additional Resource for Information:*
University of Cincinnati Center for Excellence in Developmental Disabilities has compiled a list of websites and other electronic resources relating to COVID-19. This list can be found at [https://www.ucuced.org/covid-19/](https://www.ucuced.org/covid-19/)

For specific questions about COVID-19 and additional information and resources, DODD urges you to use the Ohio Department of Health’s call center. Call 1-833-4-ASK-ODH (1-833-427-5634), or visit [coronavirus.ohio.gov](http://coronavirus.ohio.gov).